



VILLAGE OF STOCKBRIDGE

CUSTOMER GUIDE

SERVICE INFORMATION

TRASH COLLECTION

Your trash collection is weekly, and includes a cart. You may place up to three additional bags out with your cart each week.

RECYCLING COLLECTION

Every other week recycling with a cart is included with service. Recyclables go in your cart all together without being sorted. Accepted items include: cardboard; plastic jugs, tubs & containers; mixed paper; metal cans & foil; boxboard; and clear & colored glass bottles & containers. For detailed guidelines and a recycling calendar, go to www.grangerwasteservices.com/schedule-guidelines/recycle-guidelines/stockbridge.

YARD WASTE COLLECTION

Weekly yard waste collection (April - November) is included in your service. You may put up to 10 paper yard waste bags or small bundles (or a combination of both) out each week.

- Brush and tree trimmings should be no longer than 4' and less than 2' in diameter and tied into 12" bundles.
- Animal waste, twine, plastic and other non-organic waste should not be mixed in with yard waste.

BULK COLLECTION

Collection of one bulk item per week is included in your service at no additional charge. Additional bulk items can also be collected for a charge. For all bulk collections, please contact us at least 48 hours in advance of your service day by completing the form at www.grangerwasteservices.com/customer-support/bulk-pickup-request or calling 1-888-947-2643.

HOLIDAYS

Our offices and operations are closed for the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

If the holiday falls on a weekday, services on and after the holiday will run one day behind for the remainder of the week. If the holiday falls on a weekend, there will be no service delay.

GUIDELINES

COLLECTION TIPS

- You have a collection *day*, not a collection time. The timing of your pickup may vary due to many factors. **To ensure collection, please have your cart at the street the night before your service day.**
- Please bag all trash, even if you are using a cart. Please **do not** bag recyclables or yard waste before putting in the cart.
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Limit the weight of your carts to 200 pounds or less.
- Please use 30-gallon or smaller trash and yard waste bags, and limit bag weight to 30 pounds.
- How you place your cart is important. Please review and carefully follow the guidelines on the reverse side.

WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please **do not** put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at www.grangerwasteservices.com/waste-acceptance, or scan the QR code below.



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